

Fronius Inverter – System Reset

Before performing this reset check that your solar panels are clear of snow and that it is a sunny day. If it is not a clear day, or if snow is on your system, please wait to do the reset until conditions allow for full production.

Your inverter is likely one of the following models: Fronius IG (1), IG Plus (2), Primo (3):



1. **Turn off your system's AC disconnect.** This is located outside next to your utility meter and is a lever that you'll pull down into the "off" position. It should be labeled "AC Disconnect".
2. **Turn off the inverter's DC disconnect.** This is located on, near, or inside the inverter. Depending on the model the DC disconnect will be:
 - a. A black dial on the underside of your inverter that you will turn to the "off" position. Some IG Plus models have the black dial located inside the lower cabinet (accessible via a pull pin on the lower left side).
 - b. For IG models the DC disconnect is a breaker type of switch inside the lower cabinet of the inverter (accessible by opening the blue cover upward) that you will flip into the "off" position.

If the inverter front or electrical panel front requires a tool to open it, DO NOT open it. Equipment in "locked" compartments are to be accessed by licensed electricians only for safety reasons.
3. **Turn off additional AC or DC disconnects (if equipped).** Some systems are equipped with additional AC and/DC disconnects and/or breakers (located in a nearby sub panel or separate knife handle switch). If your system has an additional AC or DC breaker or knife handle switch turn this off.
4. **Wait 5 minutes to allow system to fully power down, then turn back on in reverse order (step 3,2,1 back "on").**
5. If your solar system is functional, you should not see any errors on the inverter screen once the reboot is complete. If there are still error codes, and the solar panels are in full sun, please let our service team know what the error code is so we can schedule an appointment and come prepared to address the error.